

When a legacy solution failed to scale, LGI Logistics (LGI) modernized its endpoint management capabilities with Tanium



ORGANIZATION

LGI Logistics Group
International GmbH (LGI)

INDUSTRY

Transportation & Logistics

EMPLOYEES

5,000

HEADQUARTERS

Böblingen, Baden-
Württemberg, Germany

REVENUE

\$670 billion

NUMBER OF ENDPOINTS

2,500+

LGI was founded in 1995 as a joint venture between Hewlett-Packard Deutschland GmbH and one of the largest transport companies in Europe. Today, LGI is part of the Swedish Elanders Group—a global provider of supply chain management, print and packaging, and e-commerce services—with over 50 sites worldwide and a network of more than 200 partners in 90 countries.

As a multinational company with global reach, LGI's IT footprint has increased significantly over the past decade. As a result, LGI became painfully aware that its legacy endpoint management solution could not keep up with the scale and dynamism of its environment. Limited data visibility and cumbersome manual processes created a chokepoint in the team's ability to take advantage of IT automation and AI.

LGI needed a solution that would scale with the business—not hold it back. But the prospect of change was daunting. Replacing a system that had been in place for years was not without risk. Which integrations would break? Which processes would need to change? How easy would it be to retrain staff?

LGI needed a modern, cloud-based platform with a strong record of continuous product development, user-friendly operation, robust security, and exceptional support.

A flexible, intuitive, and comprehensive cloud solution

By choosing Tanium, LGI—supported by Tanium partner Agency GmbH—onboarded a modern platform that streamlines internal processes, reduces resource use, and integrates with third-party applications.

“Tanium stands out with its modern, user-friendly interface that allows intuitive navigation and quick access to all key functions,” says Mario Caruso, Product Owner at LGI. “With a high degree of customization—from personalized dashboards to custom workflows—it adapts to enterprise needs.”

Tanium's cloud-based platform eliminates a high volume of manual troubleshooting and administration tasks, freeing IT security and operations practitioners to focus on work that improves the business.

The Tanium cloud platform is automatically maintained and regularly updated with new capabilities that deliver incremental value. Tanium's easily customizable dashboards, reports, and workflows enabled rapid adoption at LGI.

Tanium Guardian now provides proactive insights into LGI's IT environment—insights that keep LGI's VMware estate secure. Tanium autonomously remediates scan and patching errors.

Finally, by integrating with LGI's third-party asset management system, Tanium helps minimize manual effort, reduce errors, and ensure accurate, up-to-date asset information is available.

With Tanium, LGI reduced costs and risk at the same time.

“Tanium combines rapid data analysis, faster patching, automated software management, seamless integration, and high flexibility. Its cloud-native design further reduces costs and operational effort. Overall, Tanium delivers not just technological advantages, but also substantial financial value through cost savings and long-term process optimization.”

Christoph Frank
CIO, LGI Logistics



Reduced costs

Real-time data led to fewer errors and incidents result in reduced operational costs.

30% improvement in median days to patch

Autonomous patching reduced risk by improving median-days-to-patch by 30%.

Ease-of-use

User-friendly, intuitive, and flexible platform led to rapid adoption and value realization.